

Dear Plow & Hearth Customer,

Our goal is to make sure you're completely satisfied with every purchase. We're sorry you need to return or exchange an item, but we promise the process is easy.

To expedite your return, please read the back of your package invoice and fill in the information requested for returns/exchanges.

Repack the merchandise in the original package and enclose your completed invoice. Affix the Return Label (at right) to the package using clear tape, and drop it at the Post Office (find locations at usps.com) or in your mailbox.

For more info, go to plowandhearth.com and click on "Returns & Exchanges" at the bottom of the page.

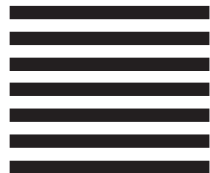
We appreciate your business, and we are here to serve you. If you have any questions, please call us at 800-627-1712.

From: _____

POSTAGE DUE COMPUTED BY POST OFFICE

Postage _____
Other Fees _____
Total _____

**NO POSTAGE
NECESSARY
IF MAILED IN THE
UNITED STATES**



MERCHANDISE RETURN LABEL

PERMIT NO. 2
PLOW & HEARTH

7021 Wolfstown-Hood Road
Madison, VA 22727

**POSTAGE DUE UNIT
US POSTAL SERVICE
PO BOX 9998
MADISON, VA 22727-9998**